

## AGENCY DIRECTORS' REPORT

AGENCY: NNAMHS

SUBMITTED BY: Helen Byrd

DATE: 5/2/2022

**Reporting Period: January 2022 – March 2022**

### STAFFING

#### **Positions filled:**

Administrative Assistant III (1)  
Administrative Assistant IV (1)  
Accounting Assistant III (1)  
Mental Health Tech 1 (2)  
Personnel Technician III (1)  
Psychiatric Nurse 2 (1)

#### **Vacancies:**

Accountant 2 (1)  
Accountant Technician 1 (2)  
Accountant Technician 2 (1)  
Accounting Assistant 2 (1.51)  
Accounting Assistant 3 (1)  
Activities Therapy Tech 2 (1)  
Admin. Assist. 1 (1)  
Admin. Assist. 2 (4.51)  
Clinical Program Manager 2 (1)  
Clinical Social Worker 2 (3)  
Clinical Social Worker 3 (2)  
Consumer Services Assist 2 (2.5)  
Custodial Worker 1 (2)  
Facilities Supervisor 3 (1)  
Grounds Maintenance Worker 5 (1)  
Laboratory Technician 1 (0.51)  
Licensed Psychologist 1 (4)  
Maintenance Repair Worker 2 (1)  
Management Analyst 2 (1)  
Mental Health Counselor 2 (6)  
Mental Health Tech 3 (14)  
Mental Health Tech 4 (1)  
Microbiologist 4 (1)  
Mid-Level Med Practitioner (4.51)  
Pharmacist 1 (1)  
Psychiatric Caseworker 2 (9)  
Psychiatric Nurse 2 (25)  
Psychiatric Nurse 3 (2)  
Psychiatric Nurse 4 (1)  
SR. Psychiatrist (0.51)  
Substance Abuse Counselor 2 (1.51)

## CASELOADS/WAITING LISTS

### Program: AOT

Caseload: 8

Referrals: 0

Eligible: 3

### Program: Med Clinic

Caseload: 276

Waiting List: 0

### Program: Mental Health Court

Caseload: 26

Waiting List: 0

### Program: OP Counseling

Caseload: 0

Waiting List: 0

### Program: Intensive Service Coordination

Caseload: 6

Waiting List: 0

### Program: Service Coordination

Caseload: 71

Waiting List: 0

### Program: CBLA

Caseload: 25

Waiting List: 0

### Program: ICBLA

Caseload: 25

Waiting List: 0

### Program: Independent Placement

Caseload: 4

### Program: Supported Independent Placement

Caseload: 10

### Group Housing

Caseload: 4

## PROGRAMS

NEW PROGRAMS: No new programs were created.

PROGRAM CHANGES: Staff are back in the office full time with safety measures in place.

## Service Needs/Recommendations

There is a shortage of qualified behavioral health providers, specifically in the areas of nursing, social work, psychiatry, and psychology.

## Agency Concerns/Issue

INPATIENT: The community ER wait list continues to be a priority. We continue to work collaboratively with our community partners. Over the last quarter, there has consistently been an average of 6 individuals who sit and wait to be transferred to a mental health facility on any given day.

We continue to see longer lengths of stay in the hospital due to lack of appropriate placements in the community.

OUTPATIENT: The availability of Community Based Living Arrangements (CBLAs) continues to be a challenge.

## AGENCY DIRECTORS' REPORT

**AGENCY:** Southern Nevada Adult Mental Health Services

SUBMITTED BY: Ellen Richardson-Adams

DATE: 5/6/2022

**Reporting Period: 3/31/2022**

### STAFFING

**Positions filled:** Current positions filled 594.02 FTE

**Vacancies:** Current vacant positions 151.53 FTE

**Difficulties filling:** 75.53 FTE

### SNAMHS AGENCY- CASELOADS/WAITING LISTS

**Program: IP Civil Beds**

Caseload: 88 budgeted beds

Waiting List: See ER Data

**Program: IP Forensic Beds**

Caseload: 78 budgeted beds

Waiting List: NA

**Program: Urban Medication Clinics**

Caseload: 2159

Waiting List: 216

**Program: Urban OP Counseling**

Caseload: 150

Waiting List: 38

**Program: PACT**

Caseload: 67

Waiting List: 0

**Program: Mental Health Court**

Caseload: 69

Waiting List: NA

**Program: AOT**

Caseload: 75

Waiting List: NA

**Program: Urban Service Coordination**

Caseload: 289

Waiting List: 7

**Program: Residential & Supportive Services**

Caseload: 385

Waiting List: 0

**Program: Rural Service Coordination (Adult & Youth)**

Caseload: 59

Waiting List: 0

**Program: Rural Medication Clinics**

Caseload: 215

Waiting List: 14

**Program: Rural OP Counseling (Adult & Youth)**

Caseload: 110

Waiting List: 14

### PROGRAMS

Personnel Officer 2 reports the following 56 positions were filled this quarter: 10 administrative assistants, 1 agency manager, 1 clinical program planner, 3 clinical social workers, 1 consumer services assistant, 2 custodial workers, 1 driver, 6 forensic specialists, 1 maintenance repair worker, 1 mental health counselor, 11 mental health technicians, 1 personnel technician, 5 psychiatric caseworkers, 12 psychiatric nurses.

### Service Needs/Recommendations

### Agency Concerns/Issue

## AGENCY DIRECTORS REPORT

AGENCY: Lake's Crossing Center

SUBMITTED BY: Drew Cross

DATE: 5/5/22

**Reporting Period: 3rd quarter**

### STAFFING

**Positions filled:** - Custodial Worker 2, Psychiatric Nurse 3, Forensic Specialist 1

**Vacancies:** 1 Clinical Social Worker II, 1 Custodial Worker I, 9 Forensic Specialist III, 5 Licensed Psychologist I, 4 Psychiatric Nurse II, 1 Health Information Coordinator II, 1 Sr Correctional Officer

**Difficulties filling:** We continue to have challenges filling the forensic specialist position. Some of the issues impacting recruitment for the Forensic Specialist/Mental Health Tech positions are successful completion of a background check and the POST certification physical fitness exam. The Psychologist positions have a salary disparity, additionally specialized training required for a Forensic Psychologist can be a barrier. We have recently added a contract psychologist and brought two of our outpatient psychologists into the inpatient setting. Salary disparity impacts multiple departments, and this challenge extends beyond Lake's Crossing Center. Housing and the cost of rent are both considerations of our potential applicants. In addition, our proximity to California and the higher salaries offered within that state can be a determining factor for a potential applicant.

### CASELOADS/WAITING LISTS

**Program: Inpatient**

Census: 90

**Average Length of Stay per client type:**

415 = 135 days      425 = 137 days

461 & NGRI = 2301 days

Total Admissions 3<sup>rd</sup> quarter: 56

**Pending List:** Going forward this list will consist of only client's classified under 178.425. We have 40 pending admissions from Washoe and rural counties (all are in the process of being offered a bed, obtaining medical clearance, or awaiting transport). A small number may be on medical holds. We currently have 9 pending admissions from CCDC.

**Program: Outpatient Competency Evaluations** Caseload: Average 47 evaluations monthly. Total for 2nd Quarter was 142 completed outpatient evaluations.

Program: Outpatient

**Caseload:** Three conditional release clients, and three 425 clients.

### PROGRAMS

We are continuing to bring back the therapeutic groups that have long been part of our milieu. Regarding COVID-19, we continue to adjust based on the recommendations of the Division and the CDC. The token economy continues to be an effective incentive for our client population. Legal process, evaluations and client/attorney contact continue to take place.

### Service Needs/Recommendations

Additional budgetary requests continue as we adapt and secure our newest unit Annex-East. This new unit being operated out of Dini-Townsend hospital will require funding to maintain a token economy, therapeutic jobs, and enrichment programming for the client's housed there.

Several items are being reviewed again to include in our budget request. This includes personnel positions, medical and maintenance equipment, an ADA transport van, building maintenance and replacement of equipment and vehicles.

### Agency Concerns/Issue

Lake's Crossing Center will soon begin work on an anti-ligature capital improvement project. This project will involve the removal of the half wall from the client rooms. This will impact each of the four wings in the main building of Lake's Crossing.

Lakes Crossing recently completed our final outpatient evaluation as we finish phasing out evaluations of clients classified under 178.415. Most of our long-term clients from Clark County have been transferred to Stein hospital. A large portion of our long-term Washoe County 461 commitments have been moved to the new Annex-East unit. These movements give additional bedspace for admissions. We continue to utilize statewide staff and evaluators from Clark County to complete the third evaluations required of clients committed under 178.425.



**AGENCY DIRECTORS' REPORT**

AGENCY: Rural Clinics

SUBMITTED BY: Ellen Richardson-Adams, Interim Agency Manager

DATE: 4/11/2022

**Reporting Period: 3/31/2022**

**STAFFING**

**Positions filled:** 3 Psychiatric Caseworkers II (REACH, Fernley, Hawthorne), Psychological Assistant I (Carson), 2 Administrative Assistant II (Dayton, Silver Springs), Clinical Social Worker III (Carson), Clinical Social Worker II (Douglas), Mental Health Counselor II (Pahrump), Mental Health Counselor I (Douglas), Mental Health Counselor III (Elko), Mental Health Technician (Fernley)

**Vacancies (23):** 3 Administrative Assistant II (Dayton(.51), Silver Springs, Hawthorne); Accounting Assistant II (Admin), 2 Clinical Social Worker II (Carson, Elko); 5 Mental Health Counselors (Douglas, Silver Springs, Yerington, Fernley, REACH), Mental Health Counselor I (Admin), 2 Clinical Program Manager I (Admin, Yerington); Licensed Psychologist I (Rural); 3 Psychiatric Caseworker II (REACH, Ely, Winnemucca); 5 Psychiatric RN II (Pahrump, Ely, Carson Float, Fallon (.75), Fernley (.51))

**Difficulties filling:** In general, there are limited applicants for the licensed clinical positions. Some need for services is addressed by telehealth from various clinic locations.

**CASELOADS/WAITING LISTS**

**Program: Outpatient Counseling**

Caseload: 110 Youth; 542 Adult

Waiting List: 27 Youth; 113 Adult

**Program: Residential Supports**

Caseload: 0 Youth; 18 Adult

Waiting List: 0 Youth; 0 Adult

**Program: Service Coordination**

Caseload: 5 Youth; 184 Adult

Waiting List: 0 Youth; 24 Adult

**Program: Psychosocial Rehabilitation**

Caseload: 6 Youth; 41 Adult

Waiting List: 0 Youth; 3 Adult

**Program: Medication Clinic**

Caseload: 212 Youth; 1479 Adult

Waiting List: 20 Youth; 91 Adult

**Program: Mental Health Court**

Caseload: 21 Adult

Waiting List: 0 Adult

**PROGRAMS**

**Service Needs/Recommendations**

**Agency Concerns/Issue**

**AGENCY DIRECTORS' REPORT**

AGENCY: Sierra Regional Center

SUBMITTED BY: Julian Montoya

DATE: 05/03/2022

Reporting Period: 03/31/2022

**STAFFING**

Positions filled: @ 04/30/2022                      70

Vacancies    13

Difficulties filling: State pay continues to turn prospective workers from obtaining employment.

**CASELOADS/WAITING LISTS**

**Program: Target Case Management (TCM)**

Caseload: @ 03/31/2022                      1,480

Waiting List:  
*All Individuals accepted into services receive TCM*

**Program: Supported Living Arrangement (SLA)**

Caseload: @ 03/31/2022                      760

Waiting List: @ 03/31/2022                      39

Number of People in ISLA homes:                      413

Number of Intermittent/Shared Living Homes:                      325

Number of Fiscal Intermediaries:                      22

**Program: Jobs and Day Training**

Caseload: @ 03/31/2022                      230

Waiting List: @ 03/31/2022                      33

Facility-based Non-Work (Day Habilitation):                      70

Facility-based Work (Prevocational):                      150

Integrated Employment (Supported)                      10

Community-based Non-Work (Day Habitation)                      0

Career Planning:

**Program: Family Support**

Caseload: @ 2/28/2022                      203

Waiting List: @ 2/28/2022                      0

**Program: Respite**

Caseload: @ 2/28/2022                      141

Waiting List: @ 2/28/2022                      0

*Note: Respite Services for children are approved by and paid for by the county of residence of the custodial parent.*

**Program: Autism**

Caseload:    0

Waiting List: *Transferred to ATAP July 1, 2011*

**intake Information**

Number of Applications Received: @ 3/31/2022                      36

Number of Applicants found Eligible:                      7

Number of Applicants found In-Eligible:                      9

## PROGRAMS

SRC continues to operate a pilot program with our sister agency – Lake’s Crossing. We have opened an ISLA home that will have specialized training for staff to work with 2 individuals that are co-served by SRC and Lake’s Crossing as part of the conditional release program. The team still meets frequently to monitor the progress of the home with the goal of integration into the community when conditional release has been fulfilled. SRC is also working with DHHS partners in staffing a learning home for one of our most challenging youths who is close to falling under Washoe County Human Services custody. At this time the individual is at home and receiving highly intensive supports so he can remain at home.

## Service Needs/Recommendations

SRC has identified the current lack of SLA Intermittent Providers as a major problem area for the people we serve. Additionally, there is always a need for more Jobs and Day Training providers in the Washoe area. Currently we have more individuals than placements for this service need.

SRC is currently looking into ways to offer increase rates and supports for behaviorally challenged children to stay in their homes while we wrap around services. This has always been a concern but administration in conjunction with state and county partners are putting together ideas that have arisen out of the AB387 guidelines.

## Agency Concerns/Issue

SRC has identified the need to work with JDT providers to increase capacity for supported employment in our community. The CMS final ruling will require DS to work with our JDT providers in re-vamping their programs to be more community based (as opposed to facility based). Our current JDT structure (facility based) does limit the number of people they can serve – our goal is to move toward a more community-based service system. We are also experiencing a shortage of JDT providers who can serve some of our more challenging behavior individuals and we have since started a waitlist. (2) DS providers express concern about the current provider rate (there was a rate increase during this last legislative session, however they still feel that it is not enough to remain competitive) and report that it is impacting their ability to recruit qualified employees. The 24-hour SLA providers report a high turnover rate which impacts consistency of supports offered to individuals served. (3) DS is experiencing a major shift in rental increase for homes and apartments in the Washoe County area. As major companies such as Tesla and Switch come into the area with an increased need for a labor force, prices have increased making it difficult to find homes that are aligned with what DS can support.

**Critical Need:** Due to staffing shortages in our area we have several providers who are on the brink of not being able to sufficiently staff their homes. They are utilizing overtime and many of their recruitment efforts are only bringing in a few staff. This need has been addressed with administrations and they are fully aware of the state of employment in Nevada.



## AGENCY MANAGER'S REPORT

**AGENCY:** Desert Regional Center-Intermediate Care Facility  
**DATE:** 5/6/2022  
**REPORTING ENDING PERIOD:** Nov. 2021-April 2022

**SUBMITTED BY:** Marina Valerio

<b>LAST DAY OF MONTH</b>	<b>STAFFING AS OF</b>
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Staffing Position Type  B= # Budgeted; F=# Filled, V=# Vacant	Nov 2021			Dev 2021			Jan 2022			Feb 2022			March 2022			April 2022		
	B	F	V	B	F	V	B	F	V	B	F	V	B	F	V	B	F	V
Agency Manager	1	1	0	1	1	0	1	1	0	1	1	0	1	1	0	1	1	0
Residential Director	1	0	1	1	0	1	1	0	1	1	0	1	1	0	1	1	0	1
Nursing (DON (1), ADON (1), RN's (6), LPN's (8), Dietitian (1))	17	15	2	17	15	2	17	15	2	17	15	2	17	15	2	17	16	1
Programming (QIDP's(4), RT(1)) Social Worker Supervisor (1)	6	4	2	6	4	2	6	4	2	6	4	2	6	4	2	6	4	2
Behavioral (MHC) change 9/21 to 4	4	3	1	4	3	1	4	3	1	4	3	1	4	3	1	4	3	1
Direct Support, Tech 4(9), Tech (94 Full Time + 4 PT)	107	93	14	107	85	22	107	80	27	107	77	30	107	77	30	107	80	27
Quality Assurance (CPP II (1), Quality Assurance Specialist II(2),PN II(1) )	4	4	0	4	4	0	4	4	0	4	4	0	4	4	0	4	4	0
Support Positions (Training Coordinator, Medical Records)	2	1	1	2	1	1	2	1	1	2	1	1	2	1	1	2	1	1
Administrative Assistants (AAIV, AAIII, AAII(2), AAI) 9/1/21 change to (AA IV, AA III (3), AA II (3))	7	4	3	7	4	3	7	6	1	7	6	1	7	6	1	7	6	1
Maintenance (5) and Custodial (10)	15	14	1	15	14	1	15	14	1	15	14	1	15	14	1	15	14	1

<b>ICF Referrals, Discharge to Community SLA and New Admits</b>
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	Nov 2021	Dec 2021	Jan 2022	Feb 2022	Mar 2022	Apr 2022
<b>Number of Referrals for ICF Supports</b>	1	0	1	1	2	1
<b>Number of Referrals sent Denial Letters</b>	0	0	0	0	0	0

Two of 11 referrals that have been received over the last 6 months have/will be admitted. ICF able to serve 40 at this time so as a discharge occurs a new admit occurs

<b>CENSUS</b>
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	Nov 2021	DEC 2021	Jan 2022	Feb 2022	Mar 2022	Apr 2022
<b>Census # at first day of month</b>	38	38	39	40	38	39
<b>Census # at last day of month</b>	38	39	40	38	40	37

\* The ICF has 40 individuals who live at the ICF however there are 3 who have had frequent hospitalizations over the last 6 months when the census is below 40 it is due to one -three of them being at the hospital

**DISCHARGES AND ADMITS**

	Nov 2021	Dec 2021	Jan 2022	Feb 2022	Mar 2022	Apr 2022
<b>Number of New Admits</b>	0	1	0	0	1	0
<b>Number of Discharge -To Community Residence</b>	1	0	0	1	1	1*
<b>Number of Discharge -Hospital Medical</b>	0	0	2	0	0	0
<b>Number of Discharge -Hospital Psychiatric</b>	3	3	1	2	2	2
<b>Number of Re-Admits</b>	2	3	4	1	2	1

\*\* on 4/24/22 a long term resident who was receiving hospice care passed away, staff provided excellent care to her which allowed her to remain in her home to the very end.

**CMS and /or HCQC Surveys/Visits**

	Nov 2021	Dec 2021	Jan 2022	Feb 2022	Mar 2022	Apr 2022
<b>HCQC and /or CMS Survey /Visit</b>	0	0	0	1	0	1

Comments:

- Census at the ICF is below what the ICF is licensed for. Due to high number of staff vacancies, need for ADA remodels and need for COVID Quarantine beds. There have been multiple informal referrals once staffing levels are where they need to be, and ADA construction is complete the intake processes will be initiated.
- Interviews for the vacant Technician positions are happening and it appears as we are able to hire a staff, a current staff resigns/retires. Also finding during interview process many applicants either are no shows to the interviews or decline the position when offered. There are several interview panels monthly to fill the positions continues.
- The ADA remodel, which was started on March 15, 2021, has been completed and 6 individuals have returned to the home, in process of moving other individuals from home 1308 to start the next ADA remodel.
- HCQC Annual Survey completed in April awaiting the written report.

## AGENCY DIRECTORS' REPORT

AGENCY: Desert Regional Center (Community Services)

SUBMITTED BY: Gujuan Caver

DATE: 5/9/2022

**Reporting Period: 2/28/2022**

### STAFFING

**Positions filled: 419**

**Vacancies: 76**

**Difficulties filling: Bi-lingual Spanish Speaking Psychologist and Service Coordinators**

### CASELOAD/WAITING LISTS

**Program: ICF**

Caseload: 40

Waiting List: N/A

**Program: Targeted Case Management (TCM)**

Caseload: 5116

Waiting List: All individuals accepted into services receive TCM

**Program: Supported Living Arrangement (SLA)**

Caseload: 1614

Waiting List: 331

Number of 24-Hour SLA Homes: 385

Number of Intermittent/Share Living Homes: 846

Number of Fiscal Intermediaries: 383

**Program: Respite**

Caseload: 3018

Waiting List: 408

**Program: Jobs and Day Training**

Caseload: 1584

Waiting List: 336

Number of Individuals receiving:

Facility-based Non-Work (Day Habilitation): 456

Facility-based Work (Pre-Vocational): 686

Integrated Employment (Supported): 383

Community-based Non-Work (Day Hab.): 59

Career Planning: 0

**Intake Information (Sum of Quarter: Oct - Dec)**

Number of Applications Received: 129

Number of Applicants found Eligible: 115

Number of Applicants found Ineligible: 14

Number of Applications Withdrawn: 16

### PROGRAMS

New Programs: DRC Quality Assurance Department continues to recruit for new SLA and JDT providers. Since January 2021, DRC has approved 1 new JDT provider and 1 new Behavioral Support agency. DRC CS Psychologist continues to be short 1 half-time Psychologist that is bilingual in Spanish and a new recruitment offer was recently posted for this position. During this review period, DRC has hired Service Coordinators, Administrative Assistants, Nursing staff and Quality Assurance staff. We also recently added a second Health Program Manager II to our Community Services department. Program Changes: None

### Service Needs/Recommendations

Desert Regional Center continues to have challenges with supporting individuals with dual diagnosis who have complex high level behavioral needs. Although, this population need amongst our 5000+ is relatively low, there is a need to improve support to these individuals using certified providers. This information is consistent with previous agency reports. DRC has also collaborated with DCFS/DFS to create a multi-agency team that focuses on children support needs that have open cases with family services and DS or who may be eligible for DS services if they meet our eligibility standards. This multi-agency collaboration has moved to a cross training module for DRC and both county/state children's agencies. DRC has also implemented our intake department to have direct and

consistent interactions with DFS to assist with the early identification of children who may be eligible for DRC services, by having them assessed by our intake department.

**Agency Concerns/Issue**

DRC Community Services continues to have some difficulties with SLA provider capacity to support behaviorally complex individuals. We continue to work with DCFS and DFS (for children) to approach this from a collaborative perspective. DRC also continues to have difficulty with hiring bi-lingual, Spanish speaking staff and the number of Development Specialists (DS) we are budgeted for, factoring in recent turnover of DS staff. In addition, DRC provider agencies continue to have difficulties in on-boarding new staff due to lack of potential new provider applicants, which has been consistent information provided in previous reports. Due to being unable to hire new staff and support new SLA and JDT placements, DRC's waitlist has grown, despite us having the funding to support new SLA and JDT placements. We also have some individuals who are approved to receive SLA and/or JDT supports from their preferred JDT/SLA agency, but their preferred provider agency is not fully staffed to accommodate them.

**DESERT REGIONAL CENTER**  
 AGENCY DIRECTOR'S REPORT  
*RAD Report Summary*

**SUMMARY**

	Nov	Dec	Jan	Feb	Mar	Apr
<i>Total Number of Restraints</i>	<u>2</u>	<u>0</u>	<u>1</u>	<u>0</u>	<u>9</u>	<u>5</u>
<i>Restraints occurring at ICF</i>	<u>2</u>	<u>0</u>	<u>1</u>	<u>0</u>	<u>9</u>	<u>5</u>
<i>Restraints occurring at JDT</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Total restraints in seconds</i>	<u>250</u>	<u>0</u>	<u>900</u>	<u>0</u>	<u>1810</u>	<u>3720</u>
<i>Total Individuals needing restraints</i>	<u>2</u>	<u>0</u>	<u>1</u>	<u>0</u>	<u>2</u>	<u>1</u>
<i>Total Individuals served at ICF</i>	<u>38</u>	<u>39</u>	<u>40</u>	<u>38</u>	<u>40</u>	<u>37</u>



**DESERT REGIONAL CENTER**  
 AGENCY DIRECTOR'S REPORT  
*RAD Report*

PERSON SERVED CASE NUMBER: **KE - 6034**

**A. Number of Incidents per Month**

- a. Occurring at JDT
- b. Occurring at ICF

Nov: 0 Dec: 0 Jan: 1 Feb: 0 Mar: 1 Apr: 0  
 Nov: 0 Dec: 0 Jan: 0 Feb: 0 Mar: 0 Apr: 0  
 Nov: 0 Dec: 0 Jan: 1 Feb: 0 Mar: 1 Apr: 0

**B. Number of Restraints Per Month**

Nov: 0 Dec: 0 Jan: 1 Feb: 0 Mar: 1 Apr: 0

	Nov	Dec	Jan	Feb	Mar	Apr
<i>Number of Prone restraints</i>	<u>0</u>	<u>0</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Physical Escorts</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of One-person Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Two-person Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Three-person Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of One-person Seated Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Two-person Seated Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Two-person Supine Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Three-person Supine Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Object Control – Object Peel</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Two-person Physical Lift</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Other: Three Person Seated Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Other:</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>	<u>0</u>
<i>Other:</i>						

**C. Restraint in Seconds per Month**

Nov: 0 Dec: 0 Jan: 900 Feb: 0 Mar: 10 Apr: 0

	Nov	Dec	Jan	Feb	Mar	Apr
<i>Prone restraint in seconds</i>	<u>0</u>	<u>0</u>	<u>900</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Physical Escorts in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>One-person Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Two-person Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Three-person Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>One-person Seated Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Two-person Seated Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Two-person Supine Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Three-person Supine Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Object Control – Object Peel in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Two-person Physical Lift in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Other: Three Person Seated Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Other:</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>10</u>	<u>0</u>
<i>Other:</i>						







**DESERT REGIONAL CENTER**  
 AGENCY DIRECTOR's REPORT  
*RAD Report*

PERSON SERVED CASE NUMBER: **ZM - 6988**

**A. Number of Incidents per Month**

- a. Occurring at JDT
- b. Occurring at ICF

Nov: **1** Dec: **0** Jan: **0** Feb: **0** Mar: **0** Apr: **0**  
 Nov: **0** Dec: **0** Jan: **0** Feb: **0** Mar: **0** Apr: **0**  
 Nov: **1** Dec: **0** Jan: **0** Feb: **0** Mar: **0** Apr: **0**

**B. Number of Restraints Per Month**

Nov: **1** Dec: **0** Jan: **0** Feb: **0** Mar: **0** Apr: **0**

	Nov	Dec	Jan	Feb	Mar	Apr
<i>Number of Prone restraints</i>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<i>Number of Physical Escorts</i>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<i>Number of One-person Stability Hold</i>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<i>Number of Two-person Stability Hold</i>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<i>Number of Three-person Stability Hold</i>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<i>Number of One-person Seated Stability Hold</i>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<i>Number of Two-person Seated Stability Hold</i>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<i>Number of Two-person Supine Stability Hold</i>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<i>Number of Three-person Supine Stability Hold</i>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<i>Number of Object Control – Object Peel</i>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<i>Number of Two-person Physical Lift</i>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<i>Other: Three person prone</i>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<i>Other:</i>						
<i>Other:</i>						

**C. Restraint in Seconds per Month**

Nov: **10** Dec: **0** Jan: **0** Feb: **0** Mar: **0** Apr: **0**

	Nov	Dec	Jan	Feb	Mar	Apr
<i>Prone restraint in seconds</i>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<i>Physical Escorts in seconds</i>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<i>One-person Stability Hold in seconds</i>	<b>10</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<i>Two-person Stability Hold in seconds</i>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<i>Three-person Stability Hold in seconds</i>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<i>One-person Seated Stability Hold in seconds</i>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<i>Two-person Seated Stability Hold in seconds</i>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<i>Two-person Supine Stability Hold in seconds</i>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<i>Three-person Supine Stability Hold in seconds</i>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<i>Object Control – Object Peel in seconds</i>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<i>Two-person Physical Lift in seconds</i>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<i>Other: Three Person Prone</i>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<i>Other:</i>						
<i>Other:</i>						



**AGENCY DIRECTORS' REPORT**

AGENCY: Rural Regional Center

SUBMITTED BY: Roswell Allen

DATE: 05/03/2022

Reporting Period: 03/31/2022

**STAFFING**

Positions filled: @ 04/30/2022 46

Vacancies 5

Difficulties filling:

**CASELOADS/WAITING LISTS**

**Program: Target Case Management (TCM)**

Caseload: @ 03/31/2022 813

Waiting List:  
*All Individuals accepted into services receive TCM*

**Program: Supported Living Arrangement (SLA)**

Caseload: @ 03/31/2022 330

Waiting List: @ 03/31/2022 22

Number of People in ISLA homes: 120

Number of Intermittent/Shared Living Homes: 189

Number of Fiscal Intermediaries: 21

**Program: Jobs and Day Training**

Caseload: @ 03/31/2022 232

Waiting List: @ 03/31/2022 11

Facility-based Non-Work (Day Habilitation): 66

Facility-based Work (Prevocational): 139

Integrated Employment (Supported) 12

Community-based Non-Work (Day Habitation) 15

Career Planning:

**Program: Family Support**

Caseload: @ 2/28/2022 140

Waiting List: @ 2/28/2022 0

**Program: Respite**

Caseload: @ 2/28/2022 85

Waiting List: @ 2/28/2022 0

*Note: Respite Services for children are approved by and paid for by the county of residence of the custodial parent.*

**Program: Autism**

Caseload: 0

Waiting List: : Transferred to ATAP July 1, 2011

**Intake Information**

Number of Applications Received: @ 3/31/2022 9

Number of Applicants found Eligible: 4

Number of Applicants found In-Eligible: 0

## PROGRAMS

Rural Regional Center continues to have all of its regular services open. Some JDT provision remains at less than full capacity due to a staffing shortage. In the Carson City and Winnemucca region providers are having to remove programs and consolidate Supported Living Homes due to the staffing crisis.

The day program initiated in Pahrump in April continues to grow and is hiring individuals served by RRC in the Pahrump region. This region is less impacted by the hiring crisis at this time and this provider will be offering Supported Living Services in the near future to take up the growing demand in that region.

Shared Living supports which allow family members and non-family interested parties to provide services in their own homes are being offered as a support option in those relevant cases and this is one solution to the staffing crisis.

## Service Needs/Recommendations

**We continue to review other support options and identify solutions to the staffing crisis. One central recommendation is an increase in the Medicaid rate that supports the direct service wages; all other businesses competing for the same staff have increased their base wage substantially over the past 2 years. Need new providers to be encouraged to establish their services in NV to serve the population of individuals with challenging behaviors beyond the scope of our current providers.**

## Agency Concerns/Issue

- Provider staffing crisis
- Retaining agency service coordination staffing based on similar concerns regarding low incentives to stay in state service
- Concern remains that more provider homes will close and individuals with chronic and challenging care needs will have to find other alternatives including return to families who are not equipped to support them.